

**Madison Cortland Chapter NYSARC, Inc.
701 Lenox Avenue Oneida NY 13421**

Notifying the Public of Rights under Title VI

Madison Cortland Chapter NYSARC, Inc. operates its Transportation services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

To obtain additional information about your rights under Title VI contact :

Director of Quality Management
701 Lenox Avenue, Oneida NY 13421
(315) 363-3389

If you believe you have been discriminated against on the basis of race, color, or national origin by Madison Cortland Chapter NYSARC, Inc., you may file a Title VI complaint by completing, signing, and submitting the agency's Complaint Form.

How to file a Title VI complaint with Madison Cortland Chapter NYSARC, Inc.:

1. To obtain a Complaint Form from Madison Cortland Chapter NYSARC, Inc., contact 701 Lenox Avenue Oneida NY 13421 (315) 363-3389. The form is also available on our website: www.arcofmc.org
2. In addition to the complaint process at Madison Cortland Chapter NYSARC, Inc., complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region VII, 901 Locust Street, Suite 404, Kansas City, MO 64106
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact (315) 363-3389.